



Telkoware Billing Solution

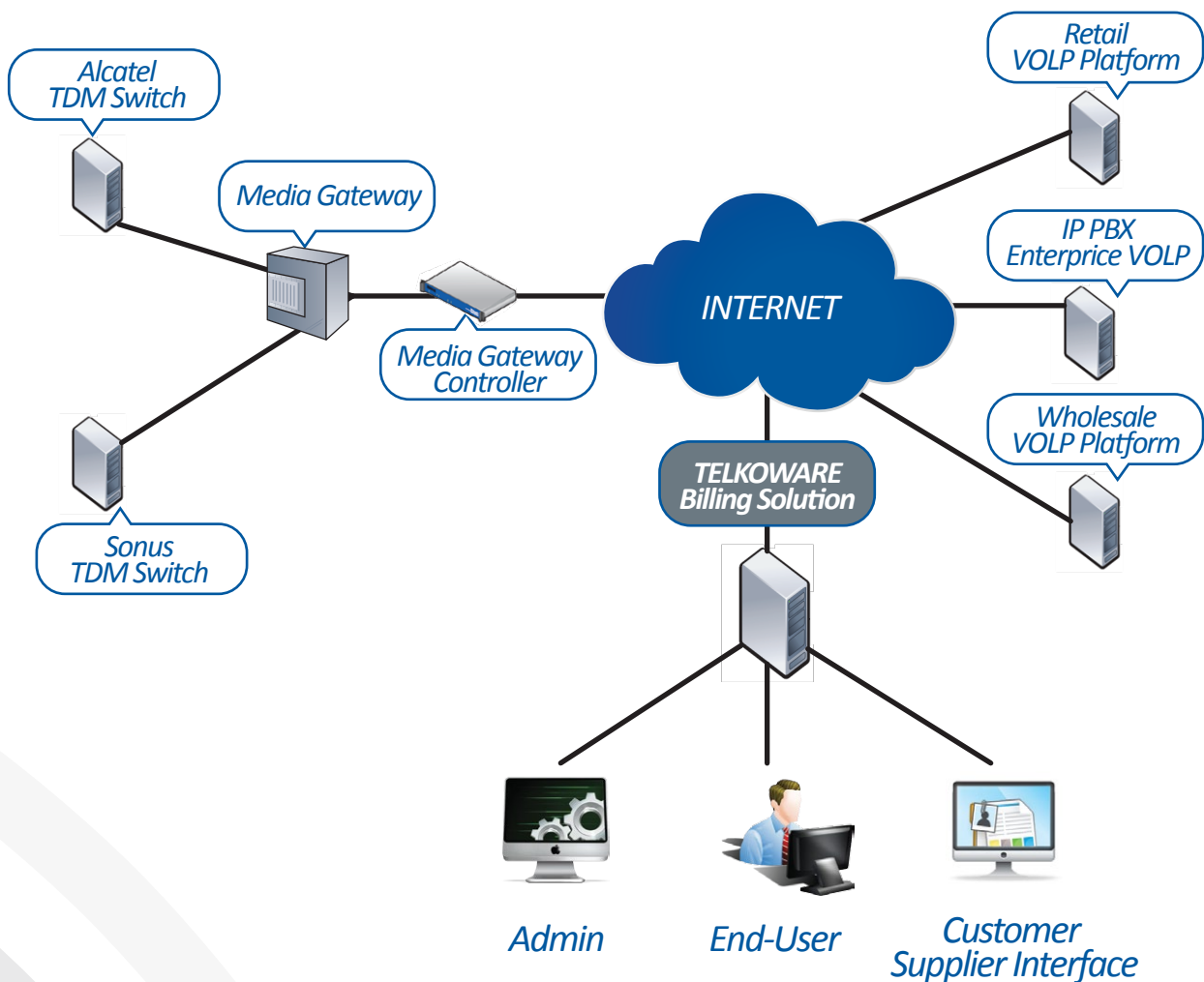
Your Personalized Billing Solution

Company Introduction

Telkoware provides telecommunication software solutions, which enable network operators and service providers to deliver innovative, flexible, revenue-generating services. Telkoware is founded by three technology veterans having experience of 40+ years between them, including design & development, system administration and support.

Telkoware's flagship product is Telkoware Billing Solution (TBS), which seamlessly integrates with telecom networks and provides a comprehensive real-time billing solution that enables telecom companies to focus on their core business, while automating all billing, reporting, rates management and commercial activities.

Our successful engagement with global service providers can be attributed to not only our robust, reliable, and real-time solutions, but also to our skilled and professional workforce, providing technical support 24x7x365.

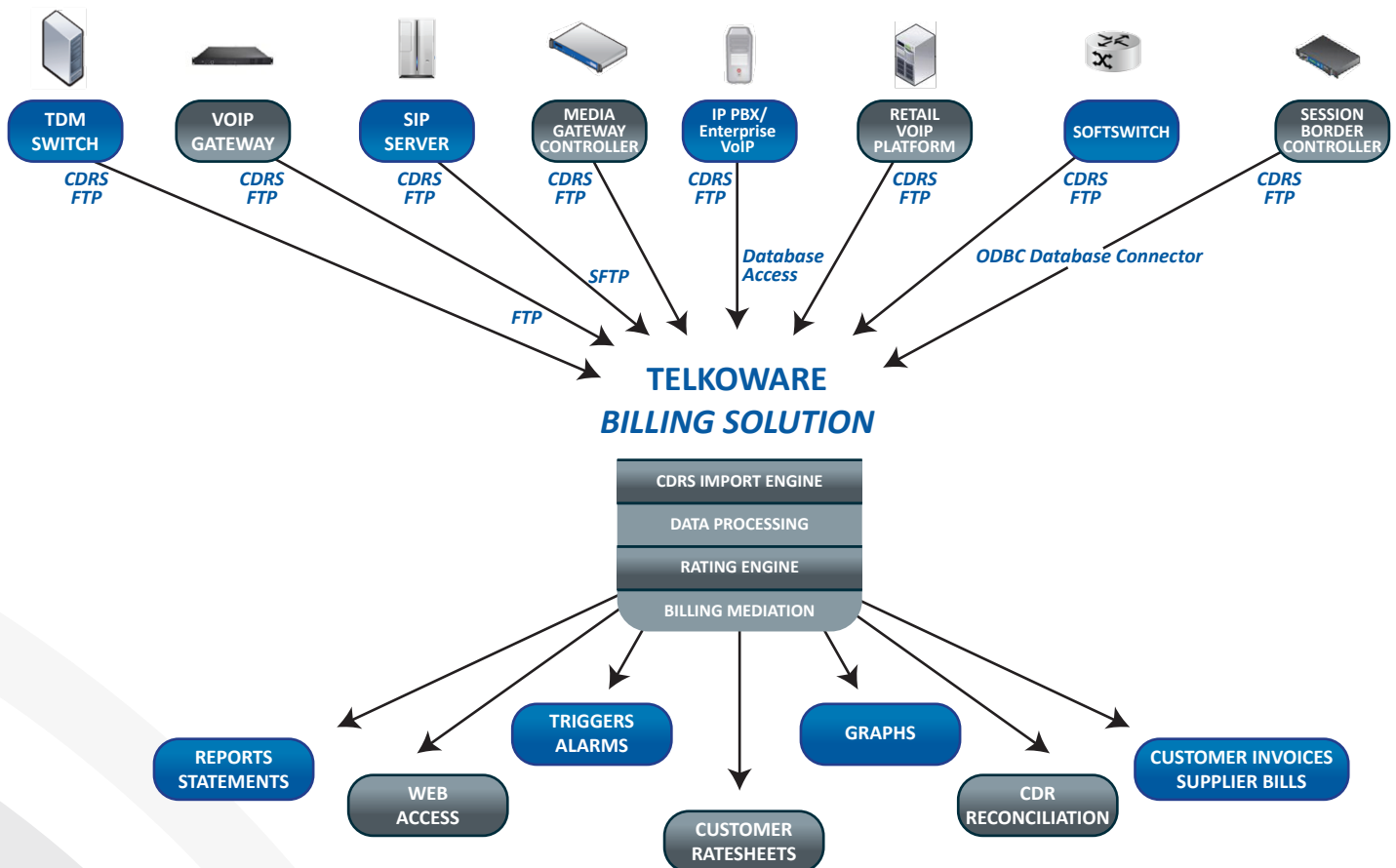


Product Information

TBS is a carrier-grade billing solution for telecom service providers, MVNOs, and wholesale carriers, which collects Call Detail Records (CDRs) and provides flexible real-time charging, rating and billing. It generates customizable invoices and processes payments, receipts, credit & debit notes, discounts, and also manages debt collection.

It utilizes a single billing architecture to support both prepaid and postpaid customers and provides billing and accounts-related information in real-time and tailored to your business processes and needs.

It has an integrated Reporting System that equips you with the necessary tools to review, manipulate, customize, and export your financial performance, account activity, trouble cases, workflow automation processes, CDR details, and more, in order to make better business decisions.



Product Information

It retrieves CDRs and other relevant information from all connected network elements, performs rating for the services, creates transaction records, generates invoices & reports, and updates account statement of customers and suppliers. All this happens in real time, so the billing data is updated as soon as a session is completed.

TBS has created an environment, in which it takes a few simple clicks to create and offer a new service level, a new destination, or a new region, in turn allowing service providers to be more proactive and more customer-focused, thus resulting in increased revenue.

Salient Features:

- End-to-End automation of all billing, commercial and higher management requirements.
- Comprehensive web interface to manage wholesale & retail traffic origination & termination.
- Separate web panels for end users, administrators, and customers / suppliers
- Interoperable with all major VoIP, TDM, & IMS equipment vendors.
- Easily integrable with multiple voice networks.
- Highly customizable (new reports, features, & functions can be added in approximately 1 to 2 weeks)
- 24x7x365 technical assistance available (Trouble tickets automatically)
- Cloud-based hosted solution also available with 99.9% uptime
- Easily scalable to handle large amount of CDRs (without any downtime or maintenance window)
- CDR Query tool based on CDR parameters and metrics
- Customer & supplier dial-codes (destination-codes) analysis & reporting
- Real-time prepaid & postpaid billing

Salient Features:

- Real-time predefined reports, statements, and graphs.
- Real-time multi-severity alert triggers on credit limits, completion of bilateral deals, call revenue loss, current customer balance.
- Real-time automated management of inter-carrier rate notifications (with configuration of rate notification rules & ratesheet formats).
- Automated price list receipt and ratesheet distribution.
- Automated generation of destination-code based LCR for optimized routing and profit maximization.
- Automated line by line invoice reconciliation & billing dispute management and settlement.
- CDR reconciliation (matches each CDR with carrier's CDR and highlights anomalies)
- Can be easily integrated with any sales, HRM, accounts, or financial system for complete automation.

Performance



Performance of the Billing System depends on the configuration of hardware, traffic pattern, and usage trend, but a general idea of performance indicators are mentioned below:

Performance Indicators	Max Value
Call attempts per second	120
Busy hour call attempts (BHCA)	430,000
Concurrent calls	15,000
Concurrent Internet access sessions	20,000
Monthly traffic in minutes	150,000,000
Concurrent users	25



For more information, please contact

EMAIL: sales@telkoware.com

WEB: www.telkoware.com